

## BUSINESS CONTINUITY MANAGEMENT SYSTEM POLICY

Protel Bilgisayar A.Ş. provides software solutions, hardware products and services, that are accepted all over the world. We provide support and project service to our customers 7 days a week, 24 hours a day without interruption and high quality.

We apply the "Business Continuity Management System" to be continuously prepared for situations that may lead to possible disruptions in the services we provide (including e-invoice /e-archive/e-ledger systems and services).

Our goal is to be able to sustain our operations with no impact or with minimal impact possible, if any interruptions occur. When an unexpected event emerges, we are prepared to continue our activities uninterruptedly.

We take into account our clients' expectations, our corporate policies and legal obligations while making preparations.

We do not neglect to check the usefulness of our emergency plans with regular tests. As the management staff of Protel Bilgisayar A.Ş. we ensure the most effective use of all our physical and electronic knowledge to ensure business continuity across the enterprise.

METİN ARGHAN  
PROTEL BİLGİSAYAR A.Ş  
CHAIRMAN OF THE BOARD